



Absent/No Show Policy

We at Rapha Physical Therapy are committed to you and your child's health and make it a priority.

1. **All cancellations** need to be made at least **24 hours** in advance
2. If the appointment is not cancelled within 24 hours we reserve the right to charge a **\$50.00 fee**
3. If you **"NO-SHOW"** for an appointment one time, you will be **automatically discharged** from services and a new prescription must be obtained before commencing services again.
4. **If you cancel two consecutive scheduled appointments you will be automatically discharged from services, and referred back to your referring provider.**
5. If you accidentally miss an appointment and do not call due to illness, accidents, traumatic events, you must call within 24 hours to explain the situation. If a call is not made within this time, you will automatically be discharged from services. A \$50.00 fee will be charged.
6. If you arrive to therapy late, you will not be charged an additional fee. However, the therapist will not treat later than the scheduled treatment time allotted. For example, if you come to therapy 30 minutes late and your appointment is for one hour, you will only be seen for thirty minutes
7. If the therapist arrives late, s/he will make up that time.

Signature

Date